

STREAMING REQUIREMENTS

To effectively begin streaming, please check that you meet the following criteria and steps as outlined below.

If you need additional support, please open a ticket [here](#).

1. BROADBAND INTERNET CONNECTION (CABLE/DSL/FIBER):

This is connected via the Ethernet port on the back of the computer as shown here:

- The recommended upload speed needed is 250kbps-300kbps.
- A wireless connection is NOT recommended for streaming.



2. AUDIO CONNECTION TO THE SOUND BOARD OR AUTOMATION PC:

This can typically be connected to the 'Line In' (blue circular) jack on the back of the encoding PC. This end of the connection is usually a 1/8" headphone-style jack. Optical audio jacks can be used as well, if necessary. (This only applies if you are feeding your audio to the streaming computer. If your automation software is installed on the same computer as your encoding software, no physical audio connections are required.)



3. AUDIO SOURCE:

From a soundboard or automation PC, or from software playing on the streaming computer.



4. HARDWARE:

Minimum Requirements:

- Dual Core Processor (Intel or AMD)
- Windows Vista/7/8/8.1/10 (XP is no longer supported)
- 2 GB of RAM
- Supported audio capture device (most motherboards with onboard audio will work fine)

Recommended Specifications:

- Quad Core or higher (Intel or AMD)
- 4 GB of RAM or more

5. SETTING UP YOUR ENCODER:

First, you should download the encoding software you will be using to send the audio to our network on the streaming computer. If there are questions on the encoding software you will be using, feel free to [contact us](#) and we will go over this in further detail with you. In some cases, some automation systems may be built in with an encoder system already, in which case you will not need to download anything.